

Thank you for booking with Dragonfly Parties! We are so excited to be a part of your special day!

There are just a few little things we have to run through:

### ***Lollies***

The lollies used as prizes are Allen's lollies.

We take no responsibility for any food allergies that any guests may have in relation to this product. If a guest does have an allergy please let us know prior to your event so a different product can be substituted.

### ***Additional lolly bags***

We don't like anyone to miss out! If you would like us to bring:

- Additional lolly bags (if you have booked a party package); OR
- lolly bags for guests or siblings (if your package doesn't include lolly bags)

we can bring these along at the cost of \$2 per bag. We require 5 days notice for additional lolly bags.

### ***Cancellation policy***

We understand that not everything goes to plan and we will gladly reschedule at a time that is suitable to both you and our entertainers.

We offer a 50% refund on the full party price if you cancel up to 1 week before the party. (Your deposit will be credited towards your next booking. This credit is redeemable for a 6-month period from the date of your original booking).

Cancellations within 1 week of the party are dealt with on a case by case basis.

### ***Finally***

Most importantly, we want your event to be as stress free as possible for you! If you have any questions, or would like to clarify anything, please do not hesitate to give me a call!

The Dragonfly Team

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